



# Relocating to U.A.E. - Customs Guide

## CUSTOMS CLEARANCE

### Air Shipments

***Air shipments are physically inspected by Customs at the Dubai International Airport terminal.*** The average time for clearance after arrival is approximately 4-5 Customs working days, subject to having all the import clearance documents in place prior to the shipment's arrival.

It is advisable to indicate "used personal effects" on the AWB. Please note that as of 1st Jan 2018, 5 % customs duties will be imposed by Customs.

### Sea Shipments

Sea shipments arriving UAE undergo x-ray & physical Customs inspection. The average time for Customs Clearance is 4-6 Customs working days for both FCL & LCL shipments, subject to having all the import clearance documents in place prior to the shipment's arrival.

***All sea shipments are advised to be routed to Jebel Ali port (Dubai),*** which are subjected to an average of 3-5 day period (calendar days) of free port storage and demurrage charges. However, any shipment that are not cleared within 5 days from the arrival date, no free port storage period will be granted.

Please note that Friday & Saturday are the weekend in Dubai and for Dubai Customs. No customs clearance and inspection can take place during these two days.

### AUTOMOBILES

Only left-hand drive vehicles are allowed for import. They are subject to a rate of 5% on CIF value (customs assessed) plus 5% VAT regardless of new or used.

Clients importing a car into U.A.E. must provide a copy of their Residence Visa. Without this document, no clearance & release cannot take place.

***The shipper should check if the vehicle is eligible for registration/insurance with the U.A.E. Road and Transport Authority (RTA) and insurance providers prior to shipping. Fusion Relocations will ONLY check to make sure that vehicles can be imported. We cannot guarantee the types/policy limits of insurance that will be available upon registration.***

### EXPLOSIVES, ARMS AND AMMUNITION

These items are prohibited for importation. Firearms, ammunitions, explosives and ANY other type of weaponry, including decorative items.

### DRUGS

Drugs are prohibited. U.A.E. has very strict rules & regulations pertaining to items which are classified as drugs. Narcotics/illegal drugs of any kind and dried poppy flowers, seeds can lead to severe legal action

### FOOD ITEMS

1-2 small cartons of dry food items are allowed. Pork or pork products are strictly prohibited.

### PERSONAL COMPUTERS AND PRINTERS

Computers & laptops are allowed in reasonable quantity for personal usage.

### TOBACCO

These items are prohibited for importation via household goods & personal effects shipments.

### PLANTS

Live plants and plant material require a Health Certificate and without it cannot be imported.

### MEDICINE

Medicine & prescriptive medications are not allowed importation unless prior approval by the authorities. Even small quantities of medicine or prescriptive medication are not advisable to be shipped. Please visit [www.mohap.gov.ae/en](http://www.mohap.gov.ae/en) for more information about unauthorized medicines in the UAE.

### WINE & LIQUOR

These items are strictly prohibited for importation. Liquor in any form any kind including fine wines are HIGHLY PROHIBITED and cannot be imported along with the household goods and personal effects.

### RELIGIOUS ITEMS

Political or religious literature that might be deemed offensive or seditious to Arabs, Muslims and to the principles of the Islamic faith (example Buddha statues, etc.).

### GAMES OF CHANCE DEVICES / INSTRUMENTS

Common devices used include dice, spinning tops, playing cards, roulette wheels, or numbered balls drawn from a container. Any game of chance that involves anything of monetary value is gambling and are strictly prohibited in UAE.

### PORNOGRAPHIC MATERIALS

All forms of pornographic materials, erotic statues & items, religious idols, figurines & apparatuses should NOT be added into household goods and personal effects.

***If any of the above items are found in the shipment during the inspection. It is subjected to confiscation and the customer may have to pay heavy penalty and/or face imprisonment and revoking of license of the clearing agent may be imposed.***

### REQUIRED DOCUMENTATION:

- Inventory / packing list;
- AWB / OBL - Clients name must be the same as on the passport. C/O Fusion Specialized Shipping & Logistics L.L.C;
- Passport copy (identification pages only);
- Residence or employment visa;
- Customs & Excise authorization letters for Customs Clearance – copies will be provided by Fusion Relocations

**VAT of 5% will be applicable on local services (handyman, storage & warehouse handling). First time delivery and haulage are exempted.**